

Surrey PCC Public Priorities Scorecard

Performance at the end of January 2014

Zero tolerance	
Crime Reduction	
Robbery	
Domestic burglary	
Vehicle crime (excluding interference)	
Violence with injury	
Serious sexual	
Total Offences	

FYtD January 2014	FYtD January 2013	Change	FYtD %age Change	EOY 2012/2013
191	202	-11	-5.4%	248
2666	2847	-181	-6.4%	3400
3401	4106	-705	-17.2%	4878
2869	2393	476	19.9%	2867
440	331	109	32.9%	419
41014	44418	-3404	-7.7%	52731

Outcome of Detection and Resolution rate	
Robbery	
Domestic burglary	
Vehicle crime (excluding interference)	
Violence with injury	
Serious sexual	
Total offences	

FYtD January 2014	FYtD January 2013	%point Change	FYtD %age Change	EOY 2012/2013
23.0%	37.6%	-14.6%	-38.8%	35.1%
9.3%	15.0%	-5.6%	-37.6%	13.8%
6.7%	11.3%	-4.6%	-40.8%	10.2%
34.1%	45.9%	-11.8%	-25.6%	45.4%
29.8%	41.7%	-11.9%	-28.6%	42.5%
17.0%	22.3%	-5.2%	-23.5%	30.5%

Charges / cautions for the Supply or Production of Class A & B Drugs	
Class A and B	
Class A	
Class B	

FYtD January 2014	FYtD January 2013	Change	FYtD %age Change	EOY 2012/2013
438	566	-128	-22.6%	697
238	283	-45	-15.9%	360
200	283	-83	-29.3%	337

Confidence	
Police/ councils deal with local ASB and crime issues	
Confidence in Surrey police	

Rolling Year Sep 2013	Rolling Year Sep 2012	%point Change	Rolling Year %age Change	EOY 2011/2012
71.3%	69.7%	+1.6%	2.3%	69.7%
85.8%	84.1%	+1.7%	2.0%	84.1%

Visible policing	
Assets recovered from criminals	
% people seeing patrol at least monthly	

FYtD Dec 2013	FYtD Dec 2012	Change	FYtD %age Change	EOY 2012/2013
£883,870	£671,284	£212,586	31.7%	£3.127m
59.1%	57.1%	2.0%	3.5%	

Victims	
Overall crime victim satisfaction	
ASB victim satisfaction	
% 999 calls answered within 10 seconds	
% non-emergency calls answered within 60 seconds	
% grade 1 incidents attended in 15 mins	
% grade 2 incidents attended in 60 mins	

FYtD January 2014	FYtD January 2013	%point Change	Rolling Year %age Change	EOY 2012/2013
86.1%	83.6%	2.5%	3.0%	85.8%
80.5%	79.5%	1.0%	1.3%	79.8%
93.2%	93.3%	-0.1%	-0.1%	93.4%
71.4%	76.1%	-4.7%	-6.2%	75.6%
82.3%	82.8%	-0.5%	-0.6%	82.9%
83.9%	87.9%	-4.0%	-4.6%	87.8%

Greater say	
No. borough/ districts with Local Policing Boards set up	

FYtD January 2014	FYtD January 2013			EOY 2012/2013
11	n/a			0

Standards	
Staff Survey	
Police Officer sickness (rolling 12 months)	
Police staff sickness (rolling 12 months)	

Dec-13				
2.6%				
2.6%				

FYtD = Financial Year to Date (April to date shown)
EOY = End of year

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